



**Employment Opportunity  
Housing Support Worker  
(Full-time Position)  
May 2017**

Are you an innovative Indigenous outreach worker who has experience helping people find housing? Are you passionate about helping others on their healing journey? If so, this opportunity is for you!

The Wabano Centre for Aboriginal Health is an award-winning Health Access Centre that provides holistic health services to First Nation, Inuit and Métis people living in Ottawa - one of the fastest growing and diverse urban Indigenous communities in Canada. Wabano is a fast-paced, client-oriented organization that models the Indigenous values of balance, respect and community interdependence.

The Housing Support Worker provides rapid re-housing for clients who have lost their housing or are at-risk of losing housing. The Housing Support Worker also helps find program participants resources and other supports in order to stabilize them.

**Responsibilities**

- Assist low acuity shelter residents and community members to access appropriate, affordable housing or assist clients to resolve current housing crisis;
- Assist clients with obtaining income supports and other community services/resources to facilitate obtaining or retaining housing;
- Broker resources and other supports for community members as needed;
- Refer clients to appropriate internal and external service as required in order to ensure on-going support;
- Visit prospective housing with clients and assist with lease-signing, where necessary;
- Serve as a first contact for clients and conduct intake in order to determine client needs and appropriate supports;
- Develop strong relationships with partnering agencies and other Wabano workers in order to enhance support mechanisms for clients;
- Serve as an advocate for client/community members re: access to housing and other services, enhancing cultural sensitivity and respect;
- Promote Indigenous beliefs, values and traditions that enhance health;
- Complete admin tasks related to client care and organizational/funding requirements;



- Participate in Wabano events;
- Give back to the community whenever possible.

### **Qualifications and Experience**

- A post-secondary degree in Social Work, Psychology, or relevant mental health care field or an equivalent combination of education and work experience;
- Two years of hands on experience with at risk or homeless clients;
- Thorough training and/or experience in areas of trauma, family violence, abuse, addictions, homelessness;
- Ability and willingness to do street outreach in order to support clients who are homeless;
- Current Non-Violent Crisis Intervention Certification or willingness to acquire the training;
- Knowledge, sensitivity, and awareness of history, culture, and special needs of the Canadian Indigenous population;
- Knowledge of the principles and practice of violence prevention;
- Ability to follow direction;
- Ability to function in a high pressure/high stress environment;
- Excellent oral and written communications and computer skills;
- Knowledge of Indigenous and non-Indigenous community resources and related services;
- Excellent time management skills, ability to multi-task and prioritize;
- Current CPR-First AID level C or willingness to acquire the training.

### **Specifications:**

- **Preference will be given to those of First Nations, Inuit or Métis descent (please self-identify)**
- Criminal reference check for working with vulnerable people required.

To pursue this opportunity, please submit a covering letter and Curriculum Vitae to [jobs@wabano.com](mailto:jobs@wabano.com) by **June 2, 2017**.

We thank all those who apply. Only those selected for further consideration will be contacted. Wabano is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If contacted for an employment opportunity or interviewing, please advise if you require accommodation.