



Employment Opportunity  
**Indigenous Seniors Case Manager/Program Coordinator (full-time)**  
August 2017

Are you a team player with a passion for working with Indigenous seniors? Do you thrive in a team environment where you are valued, challenged and supported? Are you ready for a role that will allow you to manage several cases to ensure that Indigenous seniors are maintaining a good quality of life? If so, then this opportunity is for you!

The Wabano Centre for Aboriginal Health is an award-winning Health Access Centre that provides holistic health services to First Nation, Inuit and Métis people living in Ottawa - one of the fastest growing and diverse urban Indigenous communities in Canada. Wabano is a fast-paced, client-oriented organization that models the Indigenous values of balance, respect and community interdependence.

**Experienced Indigenous Seniors Case Manager required for a full-time position.**

This position will provide intensive case management support to Indigenous seniors in the Ottawa area focussed on preventive, rehabilitative and supportive care. The position will also run group programming two days per week.

**Responsibilities:**

- Provide assessment, referral, support and advocacy services to Indigenous seniors within a case management framework;
- Provide life skills, coaching, offer advice, and support services for Indigenous seniors and their families (on an individual basis and group settings);
- Establish plan of care and after-care for clients;
- Determine day-to-day care to meet individual needs and situational requirements based on established plan of care including: Assisting in accessing community health, nutrition, legal, medical, financial assistance, housing, transportation and other referral services;
- Provide crisis intervention;
- Run two days of group programming (on Mondays and Wednesdays) for seniors, which includes running activities (crafts, movies, outings, etc.), bringing in facilitators for activities (cultural activities, senior-appropriate exercise, health education, etc.), coordinating food, setting up and cleaning up the space with the help of volunteers and other duties related to programming;
- Maintain program statistics for purposes of evaluation and research and monthly



reports;

- Enter all scheduling, client interactions and group activities into an Electronic Medical Record (EMR) system;
- Maintain current awareness and understanding of issues that contribute to isolation and poor health in Indigenous seniors such as, the impact and consequences of cultural differences and the residential school system;
- Liaise with other agencies and services to better address the needs of clients and improve the quality of available services;
- Maintain awareness of relevant client support services within Wabano Centre for Aboriginal Health and the local community;
- Be actively engaged in the Wabano community, including helping out at Wabano events, supporting team members and other Wabano staff and contributing to the creation of a positive work environment.

#### **Qualifications:**

- University degree in a social work or health field combined with 2 years related experience in case management;
- Excellent problem solving skills;
- Knowledge, sensitivity and awareness of the history, culture, and unique needs of the urban Indigenous population;
- Experience with working with the Indigenous community and seniors;
- Excellent social marketing and public relations skills to effectively promote healthy lifestyles to target groups;
- Advanced communication skills to persuasively communicate complex health messages;
- Self starter with ability to be team player;
- Excellent computer skills in MS Office and MS Outlook and enhanced ability to learn new computer-based reporting programs;
- Ability to keep good client records (previous experience with electronic medical records is an asset);
- Willingness to work flexible hours (some evenings may be required);
- Assessment, interviewing and counselling techniques (individual and group).

#### **Specifications:**

- Criminal reference check required
- **Those of First Nations, Inuit and Métis descent will be given preference (please self-identify)**



To pursue this opportunity, please submit a covering letter and Curriculum Vitae to [jobs@wabano.com](mailto:jobs@wabano.com) by **September 15, 2017 (deadline extended)**.

We thank all those who apply. Only those selected for further consideration will be contacted. Wabano is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If contacted for an employment opportunity or interviewing, please advise if you require accommodation.