



EMPLOYMENT OPPORTUNITY

General Housing Support Worker (Full-time)

You are an Indigenous outreach worker who excels at locating people shelter.

You find passion in helping others on their way to healing.

Your positive energy connects you to people and drives you every single day.

Consider joining Wabano as a General Housing Support Worker!

Wabano is seeking positive, community-minded team members who are energized by challenge and motivated to serve our community.

The Wabano Centre for Aboriginal Health is an award-winning Health Access Centre that provides holistic health services to First Nation, Inuit and Métis people living in Ottawa - one of the fastest growing and diverse urban Indigenous communities in Canada. Wabano is a fast-paced, client-oriented organization that models the Indigenous values of balance, respect and community interdependence. Wabano is proud to be accredited through the Canadian Centre for Accreditation, a third-party review based on accepted organizational practices that promote ongoing quality improvement and responsive, effective community services.

Purpose of Position

The Housing Support Worker provides rapid re-housing for Indigenous people who have lost their housing or at-risk of losing housing. The Housing Support Worker also helps find resources and other supports for program participants in order to create stability for them.

Some of the responsibilities of this position are:

- Assist low acuity Indigenous shelter residents and community members to access appropriate, affordable housing or assist clients to resolve housing crisis;
- Assist clients with obtaining income supports and other community services/resources to facilitate obtaining or retaining housing;
- Broker resources and other supports for community members as needed;
- Refer to clients to appropriate internal and external service as required in order to ensure continual support;
- Visit prospective housing with clients and assist with lease-signing as required;
- Serve as a first contact for clients and conduct intake to determine client needs and appropriate supports;
- Develop strong relationships with partnering agencies and other Wabano workers in order to enhance support mechanisms for clients;
- Serve as an advocate for clients/community members regarding housing and other service, enhancing cultural sensitivity and respect;
- Promote Indigenous beliefs, values and traditions that enhance health



Qualifications:

- Post-secondary completion in Social Work, Psychology, or other relevant program of study;
- Minimum of two years direct experience with at-risk or homeless clients;
- Demonstrated training and experience in areas of trauma, family violence, abuse, addictions, homelessness;
- Current Non-Violent Crisis Intervention Certification;
- Demonstrated knowledge of Indigenous history and contemporary society context;
- Experience working in a fast-paced, high stress environment with the ability to thrive;
- Demonstrated knowledge of Indigenous and non-Indigenous community resources and related services;
- Proficiency with Microsoft Office tools, particularly Excel, Word and PowerPoint;
- Ability to work flexible hours including evenings and weekends.
- Clear criminal reference check to work with vulnerable population is required.

First Nations, Inuit or Métis candidates will be given priority, please self-identify.

To pursue this opportunity, please submit a cover letter and resume to jobs@wabano.com.

This opportunity will remain open until filled. Tell us your story early!

We thank all those who apply. Only those selected for further consideration will be contacted. Wabano is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If contacted for an employment opportunity or interviewing, please advise if you require accommodation.